

A Case Study

The Background

Marjolo is proud to have been chosen to partner with HMRC in supporting the delivery of the Inaccuracy Penalties Process using a leading Business Management Process solution, ensuring HMRC are in compliance with government tax regulations whilst automating business rules more efficiently.

The Activity

We needed to ensure we were also WCAG compliant for disability users, and so used tools such as Evaluera during our sprint testing cycles to highlight any necessary HTML alterations.

For greater conformity and seamless integration, we re-used style sheets (CSS) of the HMRC intranet pages.

As we were highly conscious of maintaining the quality UI/UX controls of the platform, we hired a UI specialist, with WCAG experience, who could heighten the usability aspect.

The Outcome

The solution was tested with Assistive Technology tools such as Dagon and Jaws (speech to text / text to speech) with the necessary function keys incorporated.